

By completing your enrollment, you are agreeing to these terms and will be held to the terms and conditions in this form.

Enrollment

Enrollment is on a first-come, first served basis. Full payment is required at time of registration to reserve a space in class. Please read our cancellation and refund policies before enrolling.

Training Methods

Our training programs are based on modern, scientific principles of animal learning theory. Physical punishment is unnecessary when training your dog and will not be allowed in the classroom.

Vaccinations/Health Requirements/Risks

Puppies – must have an initial veterinary exam, be free of external and internal parasites, and have at least one round of puppy vaccinations as recommended by your veterinarian. If your puppy is vomiting, has diarrhea or seems lethargic or ill, do not bring your puppy to class, and contact your veterinarian.

Adult Dogs – must be fully vaccinated, including rabies.

By enrolling your dog in class, you are confirming that your dog/puppy is adequately vaccinated.

Disruptive/Aggressive Behavior

Adult group dog classes are designed for well-socialized dogs with minimal training. We reserve the right to decline entry to any dog who behaves in an aggressive or disruptive manner toward other dogs and or people. If your dog is deemed unsuitable for class participation, a prorated class fee will be returned to you.

Cancellations/Refunds

If the minimum enrollment for a class and/or playgroup is not met 1 - 4 days prior to the session, the session will be cancelled. We will notify you at least 24 hours before the session was scheduled to begin to see if you would like to enroll in an alternative class (if possible), and provide credit toward a future class or receive a full refund.

Classes must meet a minimum enrollment. Classes may be combined, canceled or changed, subject to enrollment. If a class is cancelled by the instructor prior to session start date, you will be notified and given an opportunity to enroll in a subsequent class or receive a full refund.

If you cancel prior to the start of the first class, you will receive a full refund less \$10.00 processing fee. No refunds will be given after classes begin. There is a \$25 fee for all returned checks.

Attendance

Our classes are taught as a series, and it is essential that you attend each class in order to progress. If you miss a class, please contact the trainer to discuss what was covered and receive a copy of the class handouts. Make-up classes are not permitted. Missing more than two classes will be considered a drop out. There are no refunds for a missed class.

Children

Children under the age of 10 are not permitted without instructor permission, and no children under 18 are allowed without an adult guardian. If you have a young child you'd like to bring to class, please make arrangements with the instructor BEFORE you complete your registration.

Waiver and Release

I understand that participating in Pawsitive Steps LLC (dba Waggin' Tails Ranch) classes involves risks of personal injury and/or property damage to myself, to my dog, to members of my family and to accompanying friends. I assume all risks associated with participating in classes. I agree to comply with the instructions, rules and decisions of the Instructor(s) as it relates to myself or to my dog's ability to safely complete this class. I certify that my dog is current on all vaccinations. In consideration of, and as inducement to the acceptance of my application for classes, I hereby agree to indemnify and hold harmless Pawsitive Steps LLC (dba Waggin' Tails Ranch) their officers, directors, instructors, agents, employees and/or representatives harmless of any and all claims, or claims by any member of my family, or accompanying guests of mine, injury, expense, costs or damages to myself, my dog or any handler sponsored by me, arising out of or in connection with or in any way related to classes, even though the liability may arise out of negligence or carelessness on the part of the individuals or entities released in this Waiver and Release. In addition, I agree that I will defend and indemnify Pawsitive Steps LLC (dba Waggin' Tails Ranch) and their officers, directors, instructors, agents, employees and/or representatives for any injury, expense, costs or damages to any dog handlers or dogs, whether sponsored by me or not, or to third parties arising out of my own actions or the actions of my dog. I agree that the risks of enrolling my dog or puppy in this class have been fully explained to me, and I have been advised to consult with my veterinarian regarding the health risks involved. I also understand that Pawsitive Steps LLC (dba Waggin' Tails Ranch) may use for publicity or promotional purposes, my name and pictures of me or of my dog without liability or obligation to me. I have read, understand and agree to the above.