



Waggin' Tails Policies

- Dogs must be well socialized and enjoy playing with other dogs
- Dogs over 6 months must be spayed and neutered
- Dog must not be a continual barker (or must wear harmless spray bark collar)
- Dog must have current Flea (year round) & Tick (summer months) treatment. If a pet has fleas/ticks, the pet will be bathed with a flea/tick shampoo and Frontline top spot treatment applied. The owner will be charged accordingly.
- Dogs must be current on vaccinations, including Bordatella, or have current titer tests.

Check in and Check Out

Check-in and Check-out times for overnight lodging and daycare are 7:00 - 8:00 AM and 4:00 - 5:30 PM. Appointments for Check-in or Check-out may be made outside of regular hours (8:00 AM - 4:00 PM) for an additional \$15.00 fee. Absolutely no Check-ins or Check-outs after 5:30 PM.

Overnight Check-ins between 4:00 - 5:30 PM will be charged a (1/2) day fee the first day.

Check-outs between 7:00 AM and 8:00 AM will not be charged for the current calendar day.

Reservations and Cancellations

Reservations are required but may be made the same day if space is available. We request 48 hour notice of cancellations. A 50% deposit is required for the following peak times: Thanksgiving (Wed before to Sun after), December 20 - Jan 5, March 13-25. Deposits will be refunded (less a \$10 processing fee) if cancellations are made 14 days prior to reservation.

Payment

We accept Cash or Check. Payment is due in full upon Check-out.

Meals and Snacks

Meals are fed twice daily and the dogs receive a variety of healthy snacks throughout the day. We prefer you provide your dog's regular diet as it helps avoid tummy upsets and diarrhea. Please pack enough for feeding each day, and include a couple extra meals worth. No need to pack a bowl, we have plenty. If you choose to let us provide the food, there will be an additional \$5.00 per day fee.

Special treats - we give treats daily, but if your pal is used to something special at home, feel free to pack it. Please no rawhides or sterilized bones, as they can present a choking hazard.

Bedding

We provide appropriate bedding, however, if you think your dog would be more comfortable with her favorite blanket, send it along. Please make sure the bedding is fully machine washable.

Veterinary Care

Whenever groups of dogs are interacting with each other, there is an increased chance of injury. We take every precaution possible to reduce this risk, but we cannot totally eliminate it. Scrapes, scratches and minor bites are typical of the type of injury a dog may incur. If the need arises for veterinary care, Waggin' Tails Ranch will consult a qualified veterinarian of our choosing. Any and all fees associated with a veterinary visit will be added to your bill.

What to Pack for Your Dog

- Completed lodging packet
- Food, Bedding (optional)
- Collar and Leash (no prong, choke or shock collars please)
- Please leave your dog's toys at home (Kongs or other "stuffables" are okay), as we have plenty and we can't guarantee their safe return.

Please have your dog on a leash when arriving and do not enter the fenced areas without a staff member to escort you.